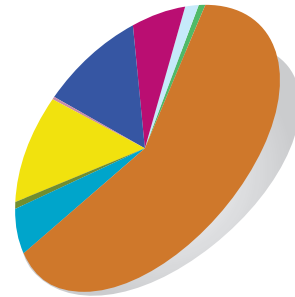


Financial Highlights

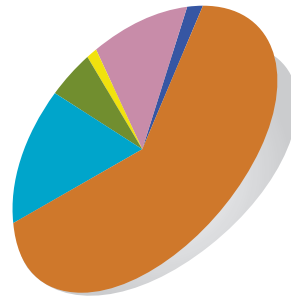
For the year ended December 31, 2010

Revenue, Grants



- Province of Ontario
- City of Toronto - Community Service Partnerships
- City of Toronto - Investing in Neighbourhoods
- United Way Toronto
- Summer Student Grant
- Program User Fees
- Donations and Fundraising
- Deferred Contributions
- Investment & Other Income

Expenses



- Salaries and Benefits
- Program Food and Supplies
- Transportation
- Education and Promotions
- Facilities & Administration
- Amortization of Capital Costs

Statement of Operations and Changes in Net Assets

For the year ended December 31, 2010

	2010	%	2009	%
Revenue				
Grants				
Province of Ontario	1,202,728	62.2	1,163,439	62.0
City of Toronto - Community Service Partnerships	116,385	6.0	114,090	6.1
City of Toronto - Investing in Neighbourhoods	17,370	0.9	4,733	0.3
United Way Toronto	226,668	11.7	226,674	12.1
Summer Student Grant	4,858	0.3	4,440	0.2
Program User Fees	200,663	10.4	194,918	10.4
Donations and Fundraising	120,058	6.2	108,333	5.8
Deferred Contributions	33,463	1.7	47,165	2.5
Investment & Other Income	11,099	0.6	11,686	0.6
Total Revenue	1,933,292	100.0	1,875,478	100.0
Expenses				
Salaries and Benefits	1,255,889	65.0	1,197,942	63.9
Program Food and Supplies	280,859	14.5	294,711	15.7
Transportation	88,874	4.6	80,898	4.3
Education and Promotions	23,634	1.2	34,182	1.8
Facilities and Administration	202,954	10.5	212,091	11.3
Amortization of Capital Costs	33,935	1.8	47,817	2.5
Total Expenses	1,886,145	97.6	1,867,641	99.6
Excess of Revenue Over Expenses	47,147	2.4	7,837	0.4
Net Assets Beginning of Year	474,335		466,498	
Net Assets End of Year	521,482		474,335	

Honorary Board 2010

Jim Balsillie
Chairman & CEO,
Research in Motion

Barbara Stymiest
Chief Operating Officer,
Royal Bank of Canada

Barbara Hall
Chief Commissioner, Ontario
Human Rights Commission

Mark Tewksbury
Olympic Gold Medalist,
Swimming

Clayton Ruby
Criminal & Civil
Liberties Lawyer

Richard Gwyn
Columnist

Louise Pitre-Matheson
Singer & Actress

Mid-Toronto
community services inc.
bringing care home

ANNUAL REPORT 2010

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Mid-Toronto Community Services is a not-for-profit organization that is inclusive and responsive to the needs of seniors and adults living with disabilities or illness by providing programs and services to promote healthy and independent living.





Message from the Chair & Executive Director

A Year in Review

As we take the time to reflect on the past year, it is with a great sense of pride and accomplishment on the many successes and achievements of Mid-Toronto Community Services.

For the past 45 years, Mid-Toronto has provided quality care to seniors and adults living with disabilities in our community. Every day, our dedicated staff and volunteers make it their mission to care for our clients with dignity, respect and excellence. Without a doubt, it is that extra mile given by our staff and volunteers that makes a world of difference.

Taking the time to reflect on our reason for being here really helps to ground and guide us as we plan for the future. Moving forward, our priority continues to be on providing the best service possible to those we help. Our vision to enrich and enhance the lives of seniors and adults with disabilities focuses on 3 main areas:

Finding a New Space: We continue to get our message out and get more people involved and excited about our space search. We look forward to working with the community to realize the dream of a new home where we will carry on supporting our current and future clients. With new space, we will be able to reach out to the many diverse communities in our area and truly provide a home away from home for those in need.

Aging at Home: Mid-Toronto is 1 of 3 Community Navigation & Access Program (CNAP) hubs. The role of the hubs is to improve access to care in the community for seniors. As part of this 33 agency partnership, Mid-Toronto has had the opportunity to make a real difference in the way health service providers work together and ultimately to the way seniors receive care.

Expanding our Resources: This continues to be a priority as our sources of public funding remain static in the face of the rising costs of doing business. Diversifying our funding sources is vital to ensuring our clients, many of whom would not be able to access services without our support, receive the care they need to stay living in their own homes. Fundraising remains crucial in allowing us to meet the financial needs of our organization ... we wholeheartedly thank each and every donor who has supported us this past year! You truly do make a difference.

Together, we look forward to the coming years and the many successes and challenges that lie ahead.

Adam Fair, Chair & Kaarina Luoma, Executive Director

Board of Directors 2010

Adam Fair Chair	Gita Ravindran Vice Chair	Trish Leacock Vice Chair	Sam Hall Secretary	TJ Flood Treasurer
Kate Cowan Member	Caroline Copeman Member	Susan M. Burns Member	Donna O'Reilly Member	Darren Cooney Member (appointed June 2010)
Nate Habermeyer Member (appointed March 2011)	Kay Arpin Member (resigned November 2010)	Todd Glanville Ex-Officio		



Focusing on the Future

Mid-Toronto needs a new space. We want to be prepared to face a future where seniors will make up more and more of our population. By 2031, the city of Toronto will experience a significant increase in seniors of all ages and these seniors will require programs and services that will allow them to maintain their independence. In response to this need, we are currently seeking to purchase a 5,000-square-foot home for our day programs.

Our vision for our future Day Centre includes:











- A private garden/patio space for outdoor lunches and fresh air
- A computer/reading room to encourage curiosity and new learning
- A quiet room so seniors can take a break from program activity
- A kitchen for preparing snacks, serving lunch and offering cooking programs
- A large dining area to serve lunch to members in the day programs
- A large common room for exercises, events and more
- Wheelchair accessible restrooms

Mid-Toronto has been working diligently to find a new space for our increasing program needs. If you have any ideas about new space or you are interested in this project, here are some ways you can help:

1. Sharing any news of available space for purchase within our catchment area
2. Joining our Space Search Committee
3. Helping us to raise the funds necessary to renovate and purchase the new space

For more information on our Space Search project please contact Ursula Cafaro, Manager of Major Gifts at (416) 962-9449 ext. 233 or ucafaro@midtoronto.com.

Our Impact in 2010

-  **Meals on Wheels and Food for Life:** 58,543 **nutritious meals** delivered to frail and elderly adults who are ill or disabled.
-  **Case Management and Korean Case Management:** 3,305 **supportive counselling** hours of service accomplished.
-  **Volunteers:** 20,079 **volunteer** hours fulfilled, representing over 1,100 individuals from our community.
-  **Meet & Eat and Good Company Lunch Programs:** 2,321 **hot meals** served to members living with HIV/AIDS.
-  **Adult & Alzheimer Day Programs:** 15,795 **stimulating activity** hours provided through our specialized day programs.
-  **Telephone Reassurance:** 1,879 **friendly phone calls** made to vulnerable and isolated seniors.
-  **Community Transportation:** 11,595 **critical rides** accessed to medical, therapy and social appointments.
-  **Critical Housing Case Management:** 1,572 **intake and crises management counselling** hours of support provided to homeless or poorly housed individuals.
-  **Adult Enrichment & Wellness Program:** 4,219 **meaningful social and physical activity** hours contributed to members with limited social opportunities.
-  **Respite Care:** 1,143 **in-home service** hours of one-to-one care supplied to ill or disabled persons and their caregivers.